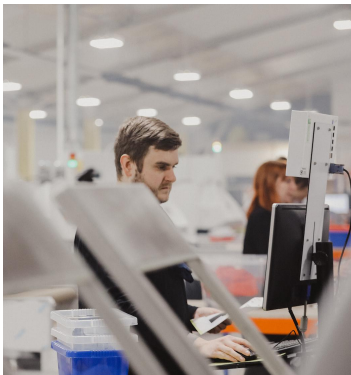




# Welcome to

# Shirt Monkey

## *Dropshipping Pricing - 2024*



# Atlas MAX

We are constantly investing in the latest and best technology and we are delighted to confirm that we have now installed 3 Kornit Atlas Max to sit alongside our 4 Avalanche HD6 printers, with 2 more MAX machines on the way. Increasing our daily capacity to above 10,000 units.

This will not only open up significant additional capacity, but also improve our print quality and consistency of print. The MAX technology is the most up to date DTG print technology in the world, offering a market leading print quality.

Alongside our 8 Melco Embroidery machines, Shirt Monkey is a one stop shop for all of your print on demand needs!





*Shirt Monkey is a company founded on **quality of print** and **quality of service**. We strive to go above and beyond for all of our customers, big and small. Our reputation within the UK market is built on these principles.*

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# Our Production Pricing

Please note there is a **minimum** monthly invoice charge of £199.99.  
If your order volumes fall below this level, you will be charged  
£199.99+ VAT each month to remain connected.

## ON DEMAND PRICING

### Tier 1 (0 - 100 orders / month)

DTG Printing - £4.35 / print area

Embroidery - £7.00 / print area

### Tier 2 (101-1000 orders / month)

DTG Printing - £3.40 / print area

Embroidery - £6.00 / print area

### Tier 3 Available on Request

## EXTRAS

Folding & Bagging

£included

Add A Swing Tag

£0.25 / garment

Insert Extras

£0.25 / order

## GARMENT FINISHING

Apply Woven Label

£1.20 / label

Apply Hem or Sleeve Label

£1.20 / label

Apply Heat Press Neck Transfer

£0.70 / garment

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# Shipping Rates

## UK Shipping

Royal Mail 48 Tracked  
Flat rate £3.50 / order

Royal Mail 24 Tracked  
Flat rate £3.75 / order

DPD (Next Working Day)  
Flat rate £6.50 / order

You must choose which service you would like to use for all of your orders, we do not currently support single stores with multiple shipping methods.

Note: All pricing excludes VAT  
By Default you will be placed onto Royal Mail 48 and International Untracked



## International Shipping

We offer a tracked and untracked shipping service. Using our tracked service, shipments to Zones 1-3 are all sent Royal Mail Tracked International.

If you use our tracked service, any shipments outside of Zones 1-3 we do not guarantee will be shipped with a tracked service, for this reason we cannot guarantee delivery and any lost mail will not be compensated.

If you use our untracked service then no mail will be guaranteed or insured and we will not compensate any lost orders.

# International Shipping

## TRACKED



**EU**

✓ This covers all countries within the European Union

**£6.99** + £0.99 each additional item



**ROW**

✓ This covers all countries outside of the European Union

**£8.99** + £0.99 each additional item

## UN-TRACKED



**EU**

✓ This covers all countries within the European Union

**£3.99** + £0.99 each additional item



**ROW**

✓ This covers all countries outside of the European Union

**£5.99** + £0.99 each additional item

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# Garment Pricing

For a full list of our garment pricing please using the following links;

[Garment Price Link](#)

## **Most Popular T-Shirts**

Stanley Stella Creator 2.0

Stanley Stella Crafter

Gildan Heavy Cotton

Gildan Softstyle

Bella Canvas 3001

Continental EP01

## **Most Popular Sweatshirts & Hoods**

AWD College Hoodie (JH001)

AWD College Sweatshirt (JH030)

Stanley Stella Cruiser

Stanley Stella Drummer

Stanley Stella Roller



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# Integration & FAQ's

*How to get setup with Shirt  
Monkey!*

# Integration with Shirt Monkey

There is a one off integration charge of £199.99 for all new stores, this covers our time checking your product setup, artwork and completing the connection from your store to our system.

We can integrate with the following platforms;

Shopify, WooCommerce, Amazon, Ebay, Etsy. (More available on request)

Shopify is our suggested platform, you can sign up for a Shopify Store now by [clicking here](#).

**Please note** \* For Shopify integrations, we will install an app called 'ShipStation', this app must not be removed or this will break the integration. This app is free of charge.

## SKU Requirements

When setting up your store and your individual products, you must setup your SKU codes for each product following our SKU structure. This allows us to pick, print and ship the correct products to your customers.

You can view a detailed SKU code breakdown here - <https://shirtmonkey.co.uk/sku-setup>

## Artwork Requirements (Continued on the next page)

Please use the following link to send all of your artwork to Shirt Monkey - [shirtmonkey.wetransfer.com](http://shirtmonkey.wetransfer.com)

Ensure that your artwork is named in line with our SKU requirements.

# Artwork Requirements

## Resolution

300 DPI is the preferred resolution, lower resolution artwork can be used but the print quality may be affected.

## Colour Mode

When setting up our print files, ensure that you have selected RGB.

## Print Size

Your artwork should be saved to the correct size for the print with no negative space around the outside of the file.

## File Format

Your print file should be saved as a PNG file.

**300 DPI**

**PNG**

**ARTWORK  
TO SCALE**

**RGB**

How big will my artwork be printed?

All of your artwork should be sent to us in the size that you wish the design to be printed. We will not scale the artwork, unless it is too big, where the artwork will automatically be scaled down to fit.

Using 'True Black'

When setting up your print files, it is important to double check that your blacks are setup to be 'true black'. This will allow you to print the best blacks possible with our machines. To ensure you have true black setup, the HEX Value should be #000000.

How do I send you my artwork?

Once you have setup your SKU codes and named your artwork accordingly, you can send your artwork to us using our Wetransfer link. When you send the artwork be sure to add a note to let us know which store the artwork is linked to.

Our Wetransfer link is as follows: [www.ShirtMonkeyWeTransfer.com](http://www.ShirtMonkeyWeTransfer.com)

Embroidery files will require digitising which is charged at £19.99 / design.

If you have any further queries with your artwork or our requirements. Please feel free to get in touch with a member of our graphics team.

# FAQ's

How long does it take for our order to be produced?

We aim to print and dispatch all orders within 72 hours. If you are using blanks that we do not hold in stock then this will add a minimum of 24 hours to your turnaround time as the garments are ordered on demand. Also note that during our peak periods the turnaround time can increase slightly.

What if a garment is out of stock?

If we receive an order for a garment that is out of stock, a suitable replacement can be used. We will contact you in this case to ensure you are happy with our suggested replacement garment.

Do you handle returns?

We can accept returns direct from your customers, note that you will not be refunded for the order. Once a garment is printed and shipped, this is chargeable. Any returned orders will be returned to you periodically in bulk.

Is there any branding or paperwork?

Our orders are shipped in unbranded mailing bags, with a postal sticker applied to the outside. The feedback from clients is to avoid sending additional paper where possible and as a result we have removed all paperwork from every order that we ship.

Invoicing

You will be invoiced at the end of each month for all orders from the month prior regardless of their status. If you fail to pay your invoice on or before the due date, please note that we may cease production of all outstanding orders.

An order hasn't arrived, what do we do?

We guarantee delivery for all UK orders and international orders within our 3 approved shipping zones. If an order is lost to these locations a replacement can be shipped. If an order is lost outside of these locations, a new billable order must be placed for a re-shipment to occur.

The customer has received the wrong item, what do we do?

Mistakes can occasionally happen, we request a photo showing the incorrect item and once received a replacement will be shipped free of charge to your customer. We do not request that the incorrect garment is returned to us.

Can we cancel or change an order?

Once an ordered has been processed through our system, we are unable to make any changes. If the order has not processed through our system, then we can cancel or make changes. We typically process new orders at 9am each day.

Can we print copyrighted / trademarked images?

Yes if you are the licence holder for the images, however you would need to provide us with evidence of this. If no evidence is provided to us then we will not be able to process your order and your account may be suspended.

## Unpaid invoices

You will be issued with an invoice at the start of each month, relating to all orders from the previous month. This will be due for payment by the 15th and if payment is not made on time, we will immediately stop production on all of your orders.



# Thanks!

We look forward to working together