
Shirt Monkey

Dropshipping

Pricing guide and general information

SHIRTMONKEY



Shirt Monkey
has 6 Kornit
HD6 machines!

Our Pricing

The following pricing document relates to all on demand, order fulfillment printing with Shirt Monkey.

All prices exclude VAT

Our Pricing

Please note there is a **minimum** monthly invoice charge of £199.99.
If your order volumes fall below this level, you will be charged
£199.99+ VAT each month to remain connected.

ON DEMAND PRICING

Tier 1 (0 - 100 orders / month)

DTG Printing - £4.25 / print area
Embroidery - £7.00 / print area

Tier 2 (101-1000 orders / month)

DTG Printing - £3.35 / print area
Embroidery - £6.00 / print area

Tier 3 Available on Request

EXTRAS

Folding & Bagging

£included

Add A Swing Tag

£0.25 / garment

Insert Extras

£0.25 / order

GARMENT FINISHING

Apply Woven Label

£1.20 / label

Apply Hem or Sleeve Label

£1.20 / label

Apply Heat Press Neck Transfer

£0.70 / garment

Shipping Rates

UK Shipping

Royal Mail 48

Flat rate £3.50 / order

Amazon (Next Day Tracked)

Flat rate £4.45 / order

DPD (Next Working Day)

Flat rate £5.50 / order

You must choose which service you would like to use for all of your orders, we do not currently support single stores with multiple shipping methods.

Note: All pricing excludes VAT

By Default you will be placed onto Royal Mail 48 and International Untracked



International Shipping

We offer a tracked and untracked shipping service. Using our tracked service, shipments to Zones 1-3 are all sent Royal Mail Tracked International.

If you use our tracked service, any shipments outside of Zones 1-3 we do not guarantee will be shipped with a tracked service, for this reason we cannot guarantee delivery and any lost mail will not be compensated.

If you use our untracked service then no mail will be guaranteed or insured and we will not compensate any lost orders.

International Shipping

TRACKED



EU



ROW

✓ This covers all countries within the European Union

✓ This covers all countries outside of the European Union

£6.99 + £0.99 each additional item

£8.99 + £0.99 each additional item

UN-TRACKED



EU



ROW

✓ This covers all countries within the European Union

✓ This covers all countries outside of the European Union

£3.99 + £0.99 each additional item

£5.99 + £0.99 each additional item

International Shipping

HS Codes

Please note that all orders going outside of the UK now require a customs declaration.

“61091000”

We recommend the following HS Code for use for most of your products, but please check online which code best suits your products.

Failure To Comply

If you fail to include the HS Code in your product setup, your order may be rejected at customs and returned to us.

If this happens, you will be charged again for us to reship the order.

Garment Pricing

For a full list of our garment pricing please using the following links;

[Shirt Monkey Garment Price List](#)

Most Popular T-Shirts

Stanley Stella Creator

Gildan Softstyle (GD01)

Gildan Ultra Cotton (GD02)

Continental Clothing Fine Jersey (N03)

Most Popular Sweatshirts & Hoods

AWD College Hoodie (JH001)

AWD College Sweatshirt (JH030)

Continental Hoodie (N51p)

Continental Sweatshirt (N62)



Integration

How to get setup with Shirt Monkey!

Integration with Shirt Monkey

There is a one off integration charge of £199.99 for all new stores, this covers our time checking your product setup, artwork and completing the connection from your store to our system.

We can integrate with the following platforms;

Shopify, WooCommerce, Amazon, Ebay, Etsy. (More available on request)

Shopify is our suggested platform, you can sign up for a Shopify Store now by [clicking here](#).

Please note * For Shopify integrations, we will install an app called 'ShipStation', this app must not be removed or this will break the integration. This app is free of charge.

SKU Requirements

When setting up your store and your individual products, you must setup your SKU codes for each product following our SKU structure. This allows us to pick, print and ship the correct products to your customers.

You can view a detailed SKU code breakdown here - <https://shirtmonkey.co.uk/sku-setup>

Artwork Requirements (Continued on the next page)

Please use the following link to send all of your artwork to Shirt Monkey - www.shirtmonkeywetransfer.com

Ensure that your artwork is named in line with our SKU requirements.

Artwork Requirements

Resolution

300 DPI is the preferred resolution, lower resolution artwork can be used but the print quality may be affected.

Colour Mode

When setting up our print files, ensure that you have selected RGB.

Print Size

Your artwork should be saved to the correct size for the print with no negative space around the outside of the file.

File Format

Your print file should be saved as a PNG file.

How big will my artwork be printed?

All of your artwork should be sent to us in the size that you wish the design to be printed. We will not scale the artwork, unless it is too big, where the artwork will automatically be scaled down to fit.

Using 'True Black'

When setting up your print files, it is important to double check that your blacks are setup to be 'true black'. This will allow you to print the best blacks possible with our machines. To ensure you have true black setup, the HEX Value should be #000000.

How do I send you my artwork?

Once you have setup your SKU codes and named your artwork accordingly, you can send your artwork to us using our Wetransfer link. When you send the artwork be sure to add a note to let us know which store the artwork is linked to.

Our Wetransfer link is as follows: www.ShirtMonkey.WeTransfer.com

Embroidery files will require digitising which is charged at £19.99 / design.

If you have any further queries with your artwork or our requirements. Please feel free to get in touch with a member of our graphics team.

300 DPI

PNG

ARTWORK
TO SCALE

RGB

FAQ's

Your common questions about our
Dropshipping service.

FAQ's

How long does it take for our order to be produced?

We aim to print and dispatch all orders within 72 hours. If you are using blanks that we do not hold in stock then this will add a minimum of 24 hours to your turnaround time as the garments are ordered on demand. Also note that during our peak periods the turnaround time can increase slightly.

What if a garment is out of stock?

If we receive an order for a garment that is out of stock, a suitable replacement can be used. We will contact you in this case to ensure you are happy with our suggested replacement garment.

Do you handle returns?

We can accept returns direct from your customers, note that you will not be refunded for the order. Once a garment is printed and shipped, this is chargeable. Any returned orders will be returned to you periodically in bulk.

Is there any branding or paperwork?

Our orders are shipped in unbranded mailing bags, with a postal sticker applied to the outside. The feedback from clients is to avoid sending additional paper where possible and as a result we have removed all paperwork from every order that we ship.

Invoicing

You will be invoiced at the end of each month for all orders from the month prior regardless of their status. If you fail to pay your invoice on or before the due date, please note that we may cease production of all outstanding orders.

An order hasn't arrived, what do we do?

We guarantee delivery for all UK orders and international orders within our 3 approved shipping zones. If an order is lost to these locations a replacement can be shipped. If an order is lost outside of these locations, a new billable order must be placed for a re-shipment to occur.

The customer has received the wrong item, what do we do?

Mistakes can occasionally happen, we request a photo showing the incorrect item and once received a replacement will be shipped free of charge to your customer. We do not request that the incorrect garment is returned to us.

Can we cancel or change an order?

Once an order has been processed through our system, we are unable to make any changes. If the order has not been processed through our system, then we can cancel or make changes. We typically process new orders at 9am each day.

Can we print copyrighted / trademarked images?

Yes if you are the licence holder for the images, however you would need to provide us with evidence of this. If no evidence is provided to us then we will not be able to process your order and your account may be suspended.

Unpaid invoices

You will be issued with an invoice at the start of each month, relating to all orders from the previous month. This will be due for payment by the 15th and if payment is not made on time, we will immediately stop production on all of your orders.